



Welcome to MSCU Rewards, our new credit card reward system. To see your rewards, all users will need to enroll in the system. To help get started, please follow the steps below.

Step 1: Create Username and Password

MAINE STATE CREDIT UNION

MSCU Rewards Login

This site is accessible for MSCU Rewards cardholders.

User ID Forgot User ID?
User ID is case sensitive.
This field is required.

Password Forgot Password?
Password is case sensitive.

Log In

[Not enrolled? Create New Account.](#)

[Not confirmed? Enter Confirmation Code.](#)

MANAGE YOUR MSCU REWARDS ACCOUNT

For help accessing your account, please call 855-854-5493.

Forgot Your User ID or Password?

Select the link for Forgot User ID or Password then follow the steps outlined on the screen.

All information you provide to us on our website is encrypted to ensure your privacy and security.

Step 2: Fill out Form

Please fill out the registration form.

You must enter your **FULL CARD NUMBER** in the field labeled "Account Number"

You must use the email address we have on file. Please contact us or use Online Advantage to update your email address.



MAINE
STATE CREDIT UNION

MSCU Rewards Login

Registration

Note: Please follow the Password Guidelines while entering the password.

Account Holder Information

Account Number
4999999999999999

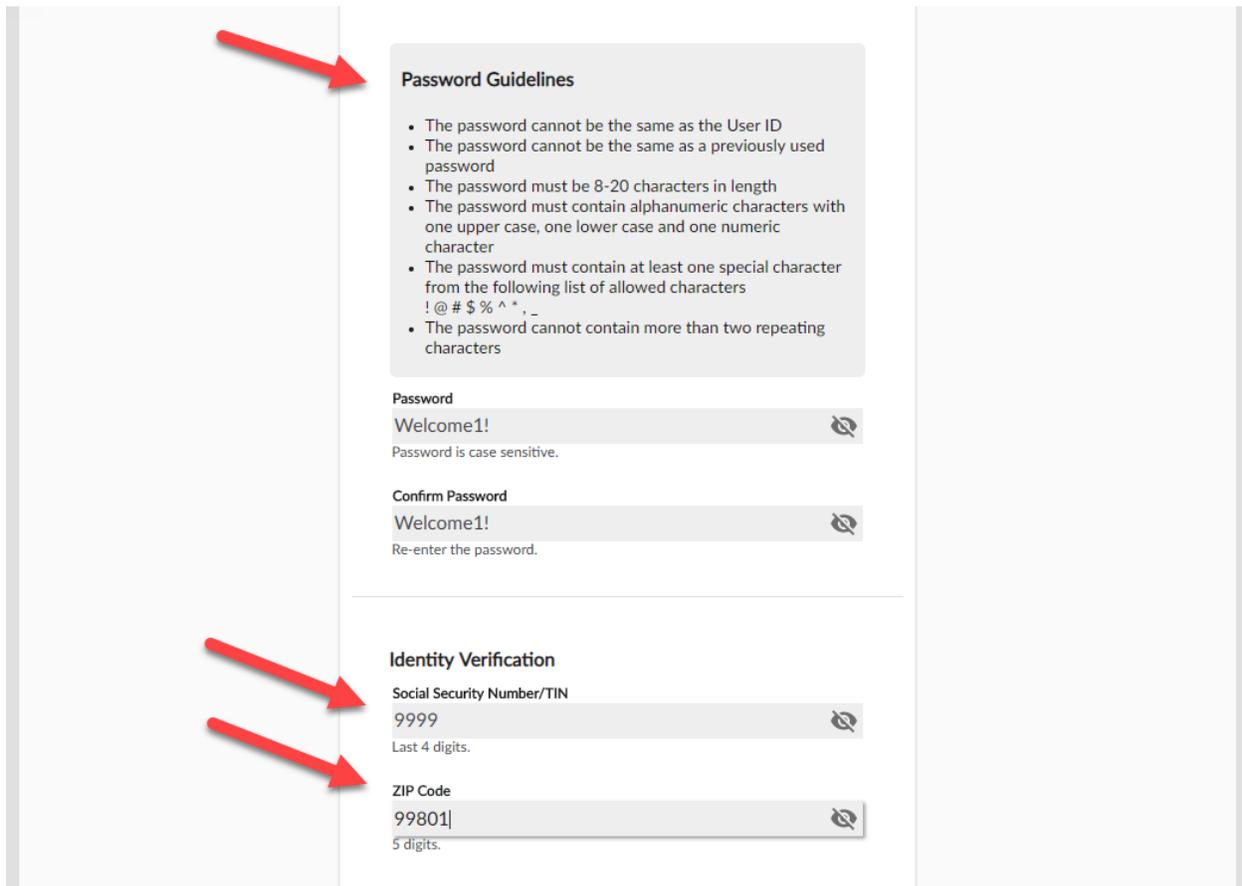
User ID
TESTUSERID1
User ID is case sensitive.

Email Address
member@gmail.com

Confirm Email Address
glewan@jackhenry.com
Re-enter the email address.

Step 3: Select Password

The password must meet all of the guidelines to be accepted. The last four digits of the Social Security Number/TIN and the zip code must match what we have on file.



The screenshot shows a user interface for selecting a password. It features a central panel with a list of password guidelines, two password input fields, and an identity verification section with two input fields. Red arrows point from the left margin to the guidelines, the Social Security Number/TIN field, and the ZIP Code field.

Password Guidelines

- The password cannot be the same as the User ID
- The password cannot be the same as a previously used password
- The password must be 8-20 characters in length
- The password must contain alphanumeric characters with one upper case, one lower case and one numeric character
- The password must contain at least one special character from the following list of allowed characters
! @ # \$ % ^ * , _
- The password cannot contain more than two repeating characters

Password
Welcome1!
Password is case sensitive.

Confirm Password
Welcome1!
Re-enter the password.

Identity Verification

Social Security Number/TIN
9999
Last 4 digits.

ZIP Code
99801
5 digits.

Step 4: Select Security Challenge Questions

Finally, you must choose two security questions and input answers. These questions will be used if you forget your user ID or password

Challenge Questions

Please select your challenge questions and provide answers for the questions selected below. These will be used for additional authentication and/or when changing your password, if required.

Select Challenge Question #1
What is the last name of your favorite teacher? ▾

Enter your answer here
Smith 

Select Challenge Question #2
What is the name of the high school you graduated from? ▾

Enter your answer here
ABC Highschool 

[Cancel](#) [Register](#)

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Once all the fields have been filled out, click “Register”. As long as all fields were input accurately, an email will be sent to the email address on file with a Confirmation Code. Please enter that code in the Confirmation Code field to complete their registration.

Step 5: Confirmation Registration

Sample Confirmation Code Email:

Rewards Registration Confirmation

noreply@extraawards.com
To

Reply Reply All Forward

Sun 10/4/2020 11:22 PM

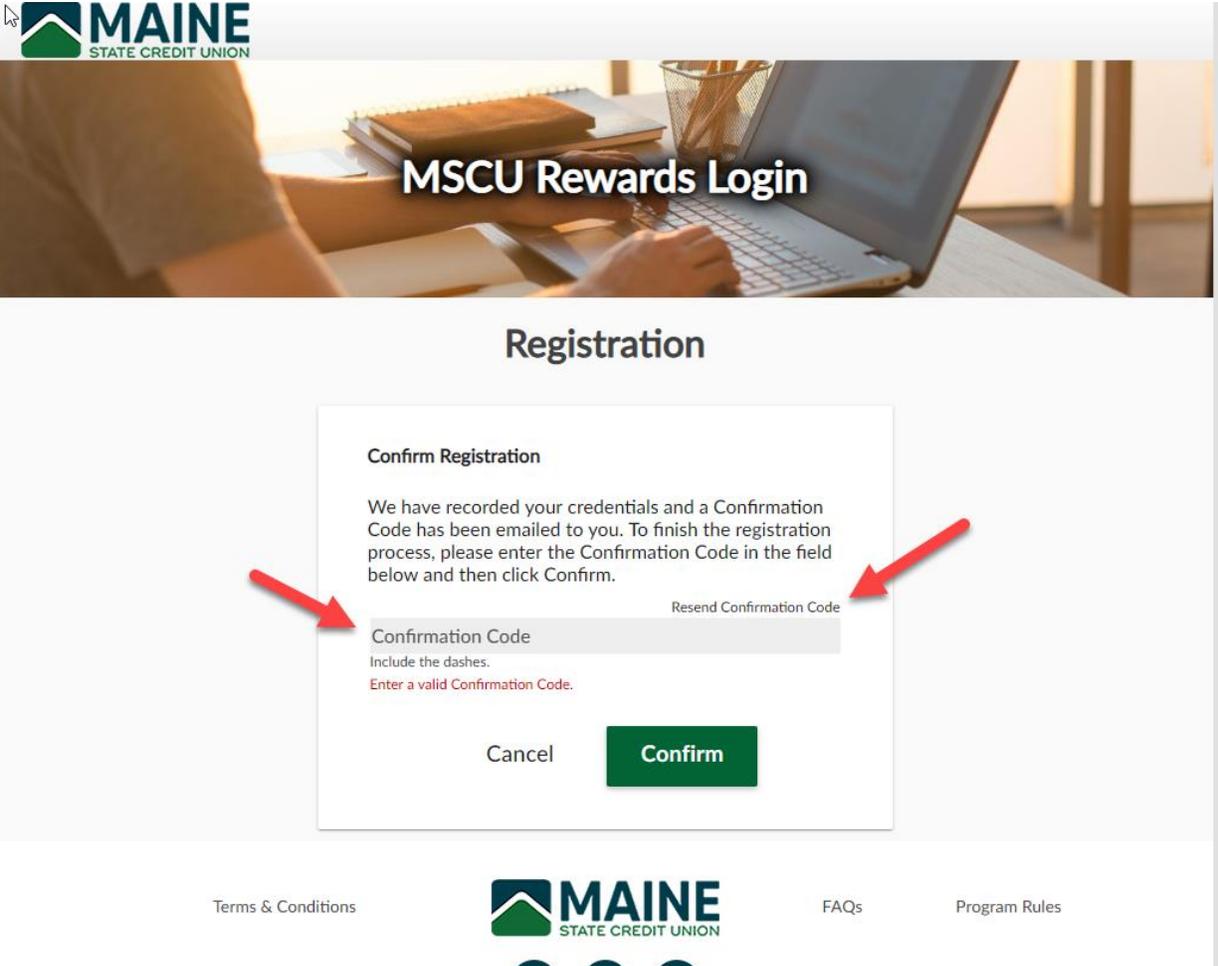
EXTERNAL EMAIL - Do not open attachments or click links from an unknown source. Forward suspicious emails to Anti-Spam.

Thank you for registering your account. To complete your registration, please enter the confirmation code listed below on the Confirm Registration Screen.

9991-100520-947489-0010

Once your registration is confirmed you can review account activity, redeem rewards and more. For security purposes, please do not share your User ID or Password with anyone. If you forget your User ID or Password, you may select Forgot User ID or Forgot Password on the login screen.

Please do not reply to this email. If you have questions, call a representative at 1-855-854-5493 and say "Information".



MAINE STATE CREDIT UNION

MSCU Rewards Login

Registration

Confirm Registration

We have recorded your credentials and a Confirmation Code has been emailed to you. To finish the registration process, please enter the Confirmation Code in the field below and then click Confirm.

Resend Confirmation Code

Confirmation Code
Include the dashes.
Enter a valid Confirmation Code.

Cancel Confirm

Terms & Conditions **MAINE STATE CREDIT UNION** FAQs Program Rules